

October 30, 2006

RE: Goodwill of Silicon Valley Community Meeting

Dear Community Resident:

Goodwill of Silicon Valley (Goodwill) would like to invite you to participate in a Community Meeting to discuss the proposed addition of nightly operations at our truck yard and warehouse located at 950 and 1080 N. 7<sup>th</sup> Street, San Jose, CA 95112. The Community Meeting will be held on November 14, 2006 from 6:30 PM to 7:30 PM at Goodwill's main office located at 1080 N. 7<sup>th</sup> Street, San Jose, CA 95112.

The proposed nightly operations to be conducted by Goodwill will consist of Transportation Operations, Transportation Support Operations, and Internal Plant Operations. A summary of the planned nightly operations is listed below for your review prior to the meeting:

Nightly Transportation Operations:

- Goodwill proposes to utilize three (3) night shift Class A Tractor/Trailer Drivers to complete a maximum of fifteen (15) trips per night, depending on the day of week. The Class A Tractor/Trailer Drivers will each perform a maximum of five (5) warehouse-to-site and site-to-warehouse trailer deliveries per night.
- Goodwill proposes to utilize three (3) night shift Class C Bobtail Drivers and helpers to complete a maximum of three (3) trips per night to Goodwill sites. The Class C Bobtail Drivers and their helpers will perform route pick-ups resulting in one (1) trip per driver leaving the warehouse and then returning four (4) to six (6) hours later.
- Goodwill proposes to contain all truck and trailer movement to the truck yard located at 950 N. 7<sup>th</sup> St.

Nightly Transportation Support Operations:

- Goodwill proposes to conduct nightly transportation support operations that will consist of a maximum of twelve (12) Dock Workers and Forklift Drivers to unload trailers returning to the warehouse. Normal nightly operations, during non-peak season, will only require a maximum of eight (8) nightly workers.
- Goodwill proposes to utilize compactors and forklifts as part of the nightly transportation support operations. The compactors will only be used during the unloading of trailers and forklifts will only be used for trash disposal. This minimal usage will ensure noise levels will be maintained at an acceptable level throughout the night.
- Goodwill proposes to contain all loading and unloading of donated products and dumping of trash to the outside dock area of 950 N. 7<sup>th</sup> St.

Nightly Internal Plant Operations:

- Although Goodwill does not anticipate a need to conduct internal plant operations every night, it does anticipate a need to conduct internal plant operations during peak donation seasons. During peak donation seasons, Goodwill proposes to conduct internal plant operations requiring the use of approximately eighteen (18) employees to process donated products. The internal plant operations will consist of sorting, baling and loading of donated products into bags in preparation for out-of-state shipping.

Please be advised that Goodwill does not anticipate creating unacceptable levels of noise as a result of the addition of nightly operations. Furthermore, all possible noise reduction strategies will be utilized to ensure noise levels are maintained at an acceptable level throughout the night. Should you have any questions, please plan to attend the Community Meeting to all our staff the opportunity to answer any questions that you may have.

Thank you in advance for your support. The addition of nightly operations will assist Goodwill in conducting a safer and more efficient operation. We look forward to your attendance at the Community Meeting on November 14<sup>th</sup>.

Sincerely,

Frank R. Kent  
President & CEO